

Lifestart Co-operative Ltd 2019 - 2020 Strategic Plan*



Our Mission

Building inclusive communities for all children and young people

Our Vision

All children and young people are able to participate inclusively and meaningfully in their community

Our Values

Inclusion Diversity
Collaboration Integrity

| Our Strategic Goals | We will achieve our goals by: |
|---------------------|--|
| 1. Sustainability | <ul style="list-style-type: none"> 1.1 Building on our reputation and position as a leading service provider for children, young people, and their families/carers 1.2 Developing partnerships to provide expertise and services to mainstream and community service providers, State and Federal Governments to diversify our services 1.3 Building on our individualised and flexible approach to service delivery which responds to changing needs 1.4 Expanding our clinical specialist interventions and capacity building offering through our online support platform 1.5 Being responsive and agile in embracing opportunities as they arise 1.6 Understanding what children, young people and their families/carers want and delivering what they want by doing what we do best 1.7 Building a data driven culture to support transformational decision making and change in our business and services |
| 2. Experience | <ul style="list-style-type: none"> 2.1 All services delivered in a person centred / family centred approach focusing on how people living with disability and their families access and experience our services 2.2 Working collaboratively with our families and carers to maximise choice, options and control 2.3 Being responsible and proactive in seeking feedback and implementing continuous improvement initiatives |
| 3. Impact | <ul style="list-style-type: none"> 3.1 Developing services that create transformational change for people with disability 3.2 Investing in learning and development to enable staff to deliver best practice 3.3 Measurement and evaluation – utilising Information, Communications and Technology (IC&T) capacity to monitor and evaluate outcomes and effectiveness of service provision 3.4 Influencing best practice as an Early Childhood Early Intervention (ECEI) Partner and NDIS Service Provider. |

**Please note that the Lifestart Board of Directors has extended this plan until October 2021*