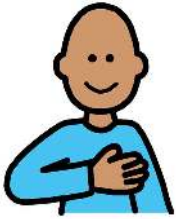


# Your Privacy



Lifestart needs to collect some personal information about you. This helps us to support you.

We only collect the information that we need to provide the services you have asked for.



The things you tell us are private.

We promise to protect your information and keep it safe.

That is the law.

There are different types of information we may collect:



Your name



Your address



Your phone number

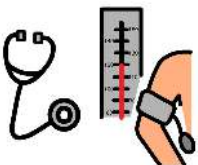


Your email address



Your photograph

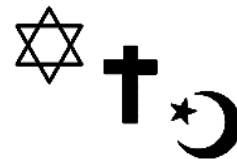
Sometimes we may need to collect sensitive information from you. This might include:



Your health details



Where were you born



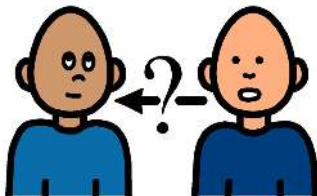
Religious beliefs

## Other important information about privacy



We only ask you for sensitive information if we really need it to support you.

We can only collect this information if you say it is OK.



We only share your information with other people if it helps to support you.

We will ask you if it is OK to share your information.



Sometimes the law says we might need to share your information even when you tell us it is not OK.



We want to make sure your information is up to date.  
Ask us if you want to see your records or correct them.



We keep your information safe and secure.



If you have a complaint about our privacy policy you can:

- Phone: (02) 9364 0111
- Email: [info@lifestart.org.au](mailto:info@lifestart.org.au)
- Use the complaints form at [www.lifestart.org.au/feedback](http://www.lifestart.org.au/feedback)



**Australian Government**  
**Office of the Australian**  
**Information Commissioner**

If you are still unhappy you can contact the Office of the Australian Information Commission.

- Phone: 1300 363 992
- Web: [www.oaic.gov.au](http://www.oaic.gov.au)