



Lifestart needs to collect some personal information about you. This helps us to support you.

We only collect the information that we need to provide the services you have asked for.



The things you tell us are private.

We promise to protect your information and keep it safe.

That is the law.

There are different types of information we may collect:



Your name



Your address



Your phone number

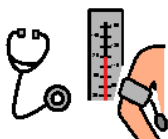


Your email address



Your photograph

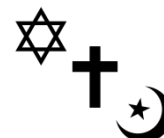
Sometimes we may need to collect sensitive information from you. This might include:



your health



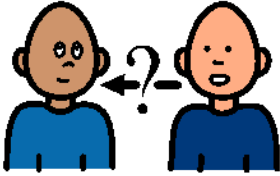
where you
were born



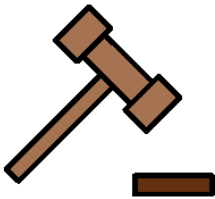
religious beliefs



Lifestart only asks you for sensitive information if we really need it to support you.
We can only collect this information if you say it is OK.



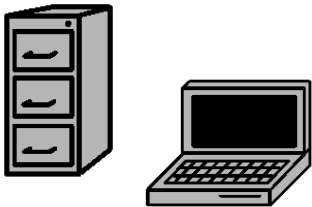
We will only give your personal information to other people if it affects the support you are receiving from Lifestart.
We will always ask you if it is OK to share your information.



Sometimes we might need to share your information even when you tell us it is not OK.
We will only do this if the law says we must.



We want to make sure your information is up to date.
You can contact us if you want to see your records or correct them.



We will keep your information in a safe place.
We will also make sure that electronic data is secure.



If you have a complaint about our privacy policy you can:

- Phone Lifestart on (02) 9364 0111
- Email: info@lifestart.org.au
- Use the complaints form at <http://www.lifestart.org.au/feedback>



If you are still unhappy you can contact the Office of the Australian Information Commission.

Phone: 1300 363 992

Web: www.oaic.gov.au